



COMMUNITY NOTICE

Frequently Asked Questions? *Coaching and Learn to Swim*

Is pool entry included in Coaching and/ or Learn to Swim fees?

Yes - Pool entry is included within all coaching and learn to swim fees. When you arrive at a facility please check at the front reception and inform the staff member that you are participating in a coaching or learn to swim program.

Coaching: All participants will receive a ticket once their pass is scanned or after making a casual payment. This ticket is to be provided to the coach prior to commencing training.

Learn to Swim: Your attendance will be marked off via the reception computer. Once you have been marked off please make your way to your instructor.

Spectators: We wish to make participation in coaching or learn to swim programs enjoyable and convenient for participants as well as guardians/ parents. For this reason, we permit spectators directly associated to a program participant free entry. However, all guardians/ parents must be entered on our system as a spectator, so we invite your cooperation to identify Spectators upon entry. Please Note: Spectators must not enter the water; if doing so they must pay the appropriate pool entry fee.

Does a Season Pass provide an entry discount to Coaching Programs & Learn to Swim Services?

No. Coaching Programs & Learn to Swim Services are considered stand-alone, additional professional services. These services require significant additional costs and therefore are charged independently of general pool entry.

If a program participant wishes to purchase Pool Season membership to cover swimming at other times they can - and this may suit swimmers or families living in the immediate area around each pool. For others they may not wish to take up a membership.

Considerations around the purchase of season passes can be determined by each individual swimmer or family and will depend how often they wish to use the facilities as a recreation.

What are the Fees & Charges?

See below

MULTI-VISIT PASSES		
Casual	\$12.20	Pay as you go
12 Visit Pass	\$132	\$11 per session
24 Visit Pass	\$216	\$9.00 per session
<i>Terms & Conditions: Passes</i>		
Includes Pool Entry	Purchased Up-Front	No Family discounts
All passes expire 28/4/19	One pass can be shared.	Use at either Facility
DIRECT DEBIT - Fortnight		
Orca Squad	\$45	Paid fortnightly via Direct Debit
Senior Squad*	\$60	
<i>Terms & Conditions: Fortnight Direct Debit (DD)</i>		
DD registration fee \$15, payable at registration	No Family discounts. Fees per swimmer	
*Seniors: Can attend Adult / Fit Swim as well	Orca fee provides up to 4 sessions per week	
Payable 2 weeks in advance	Senior fee provides up to 8 sessions per week	
Designed for regular seasonal/ yearly trainers	Includes pool entry	